



SUDDEN SERVICE[®] EXPERIENCE

- **Dual Operations**
 - Redundant product manufacturing in both hemispheres
 - Self dual-sourcing on all products
 - Manufacturing location strategy optimized for cost and delivery
 - Component sourcing, molding, stamping, plating and assembly in both hemispheres
 - Certified independent second sources available on most products
- **2 Day World Direct**
 - 2 days to any customer
 - Freight charges calculated as a percentage of the order
 - Low line-item maximum
- **3 Day Deliveries**
 - Short lead times
 - Scheduling flexibility
 - Pull-ins and push-outs
 - Multiple manufacturing locations
- **24 Hour Samples**
 - Sudden Samples ship in 24 hours
 - 24 hour quote turnaround
 - Online quotes and sample ordering
- **Financially Sound**
- **No Minimum Order Quantity (MOQ)**
- **Online Service Center**
 - Secure access to account information
 - 24 hours a day, 7 days a week
- **Pricing Advantage**
 - Upfront and aggressive
- **Global Pricing / Global Systems**
- **Personal Global Account Manager and Customer Service Representative**
- **EDI Capabilities**
- **Voted #1 by Bishop Survey in North America, Europe and Asia**

